

SUMMARY

Backend Engineer with 3+ years of experience in API development, production support, and scalable backend systems. Improved system stability by 28%, reduced incident resolution time by 32%, and automated workflows reducing manual effort by 40%. Skilled in PHP (Laravel, CakePHP), SQL, Python (Pandas), and ITIL-based incident management in HIPAA-compliant environments.

EXPERIENCE

HCL Technologies

Senior Developer

Oct 2024 – Present

- Managed large-scale US healthcare platform handling sensitive patient data with 99.9% SLA compliance.
- Improved system stability by 28% through root cause analysis of recurring production issues.
- Reduced incident resolution time by 32% using ITIL-based incident and problem management.
- Automated batch workflows and SQL jobs, reducing manual effort by 40%.
- Analyzed large datasets using Python (Pandas) to identify performance trends and optimize systems.

Netleon Technologies

Junior Developer

Feb 2024 – Oct 2024

- Developed backend modules using Laravel and CakePHP frameworks.
- Improved application response time by 25% through database query optimization.
- Built clinic management system improving operational efficiency by 35%.

GIPL & NLET Infotech

Software Trainee

Dec 2022 – Jun 2023

- Enhanced Laravel-based applications, improving performance by 20%.
- Supported ERP system development for academic and finance modules.

PROJECTS & FREELANCING

- Delivered web applications for international clients including Add-Checks (Jaipur) and Scotrail Uniforms (UK), improving performance by up to 30%.
- Designed and developed an admin management system for Add-Checks, managing clients, employees, and vendors using PHP, HTML, CSS, and Bootstrap.
- Developed e-commerce admin panel (Object Square) using Laravel with secure CRUD operations, middleware authentication, and SEO-friendly slug routing.
- Contributed to Pisait solution platform, managing multi-page features and maintaining live production environment.
- Deployed and managed scalable applications on AWS EC2 ensuring high availability and reliability.
- Processed large-scale SQL datasets using Python (Pandas), improving reporting and data processing efficiency.

SKILLS

Languages	PHP, Python, SQL, JavaScript
Frameworks	Laravel, CakePHP
Data	Pandas (DataFrames), ETL/ELT
Cloud	AWS (EC2), GCP (BigQuery basics)
Core	API Development, Backend Systems, Data Processing
Tools	Git, Jira, Power BI, Apache Kafka
Process	ITIL, ServiceNow

EDUCATION

B.Tech in Computer Science

Suresh Gyan Vihar University

2018 – 2022

CGPA: 7.0/10

CERTIFICATIONS

- Gen AI
- AWS Certified Cloud Practitioner – Architecture Design Principles
- Google Cloud Associate Cloud Engineer
- Google Cloud Fundamentals: Core Infrastructure
- BigQuery for Data Analysis
- Python (Data Structures and Introduction)
- HIPAA Compliance Training
- Salesforce Administration (Trailhead)